

THE 2016 BCAMI SYMPOSIUM

Issues in Elder Mediation

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What is the role of the mediator with Seniors

- Insuring that they are well cared for
- Money and resources used for them
- No abuse
- They and families have the knowledge to make decisions they need to make
- ☐ Their needs come first.

The Basics: Rights of the Aging Seniors have the right to:

- Be spoken to, not about.
- Be treated as an adult, not a child.
- Live at risk if they have capacity to make that decision.
- Be consulted about decisions that affect them
- Make decisions if competent to do so.
- Determine who will make decisions for them

Mediator as Resource: What You Need to Know

- Care systems
- Caregiving
- Aging
- Yourself

What is the Mediator seeing? The Family:

- □ Grief
- Anxiety
- Caregiving history and organization
- Burnout

Burnout

- Definition: Physical or emotional exhaustion, especially as a result of long-term stress or dissipation
- Symptoms
 - Depression
 - Anger, irritability, cynicism
 - Sleep disturbance
 - Feelings of hopeless, despair, no way out
 - Decrease appetite or sex drive
 - Changes in Health Status/ Immune System

Family History

- What's in the history?
 - Trauma and events
 - Who did mom love best
- Relationships
 - With each other
 - parents

Family Roles and Structure

- Sib-line: Oldest/youngest/middle
- Out of town vs in town
- The still at home child
- ☐ Role:
 - Peacekeeper
 - Communicator
 - Caregiver
 - Black Sheep/Victim

What is the Mediator seeing? The Senior:

- 3D's:Dementia, delirium, depression (Neurocognitive impairment)
- Pain
- Loss and Depression
- Anxiety
- Issues with Senior Couples/their relationship
- What is the history of decline
- Medical history and meds
- Abuse
- ☐ Hire a specialist if you need to

Dementia, Delirium, Depression

- Multiple Types: Alzheimer's, Parkinson's Stroke, AIDS, Alcohol, Lewy Body
- Non Reversible, Long Term, Progressive
- □ Symptoms:
 - Memory Loss,
 - Executive Function
 - Changes in ability to plan and carry out tasks
 - loss of judgment and decision making ability
 - Changes in concentration and personality
 - Psychotic symptomatology

Dementia, **Delirium**, Depression

- Reversible, Fluctuating
- Can Look like Dementia
- ☐ Caused by:
 - Urinary Tract Infection (UTI)
 - Pneumonia
 - Over- or mis-medication
 - Pain
 - Electrolytes, Potassium, Thyroid Imbalance
 - Diabetes out of control
 - Nutrition: Malnourishment, Dehydration

Dementia, Delirium, **Depression**

- Reversible
- Can Look Like Dementia
- ☐ Symptoms:
 - Poor concentration
 - ☐ Memory Impairment
 - Difficulty with Decisions
 - Delusions
 - Decreased Energy

Interviewing and assessing

Be Aware of the Relationship

- □ Situation—intimidation by leather chair
- How are they feeling about being there
- Do they understand your role and why you are there
- Cultural awareness and language barrier
- They say what they think you want to hear
- Sensory acuity
 - Hearing
 - Vision
- What you are feeling and projecting

Assessing Memory

- ☐ Short term vs long term memory
- Are they repeating or looping
- Rigidity
- Do they ask you general questions about you
- Do they ask you to repeat
- Can they repeat to you key parts of what you have told them
- MMSE: Mini mental status exam
- MoCA: Montreal Cognitive Assessment

Insight, Judgment, Planning: The Essay Questions

- How do they see their situation
- What have they tried to do/ want to do
- How do they explain risks, consequences
- How are they handling the situation
- What decisions have they made
- What would you do if?

Assessing Behaviour

- □ Sleepy
- Slurred speech
- Mobility
- Ability to stay on subject
- Appropriateness of interactions

An Outline of Housing and Costs

	Supportive	Assisted	Complex Care	Campus of Care
Meals	2-3	1-3	3	3
Cleaning weekly	X	X	X	X
Laundry linen	X	Х	X	X
Recreation	X	X	X	X
Call system	X	X	X	X
Personal Care		x-limited	X	X
Cleaning daily		X	X	X
Laundry personal		X	X	X
Nursing Care			X	X
Rehab			?	?

Costs of Housing

	Public	Private
Seniors Housing	30% of income BC Housing	Market rates
Supportive/ Independent	50-70% of Income BC Housing	1900-7,000 month
Assisted	70% of Income	1900-8,500 month
Complex Care (Nursing Home)	80% of Income	6000-12,000 month

Comparative Costs of Services

	Public	Private
Day Centre	Income-\$32.00	Not available
Live in	2500 per month (Fed Govt TFW)	250-300 per day
Home Support	Minimal- market rate	23-35 per hour
OT/PT	Free (Limited)	90-125 per hour
Care Managers	Free (Limited)	110 per hour
Rehab Assistant		60-75 per hour



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Seniors Housing • Counselling

Care Management • Health Care Navigation



